



DCA Press Release – PinForce City Wide Live

Database Consultants Australia (DCA) is proud to announce the release of PinForce City Wide, a mobile software solution that manages virtually all infield enforcement, compliance and inspection functions. The solution was developed in collaboration with the City of Greater Dandenong in Victoria.

MELBOURNE, 6th May, 2010 — Market leaders in field compliance technology, **DCA**, have delivered City of Greater Dandenong a new automated compliance and inspection system called **PinForce City Wide**. **PinForce City Wide** seamlessly integrates with **DCA's** current **PinForce Mobile** and **Manager** system and allows officers to communicate activity in real time, directly to Council databases. The system also functions if no field connectivity is available and is capable of satisfying the recent Victorian 2010 Health legislation changes on reporting.

The first stage of the project allowed Council officers to electronically record inspection results as they are undertaken in the field. It also allowed officers to generate a number of different types of Notices to Comply, using their existing **PinForce** system. New inspection reports included:

- Abandoned Vehicles
- Dangerous Dogs
- General Compliance
- Overhanging Branches
- Fire Prevention
- Litter
- Officer Activity Log

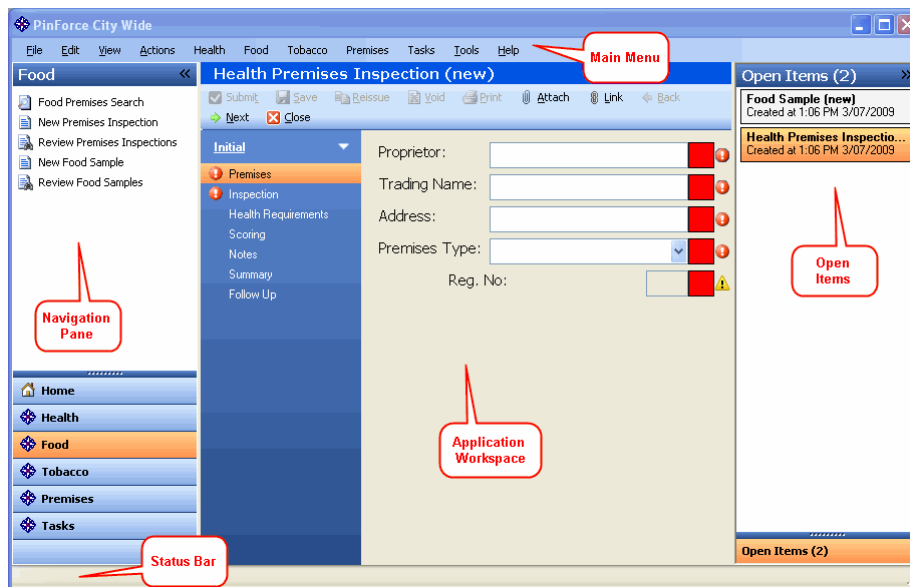
Arising out of inspection results, officers can also automatically generate notices to comply, advising property owners/occupiers of problems identified and corrective actions required of them.

Stage 2 was recently released, adding **Food, Health and Tobacco Act inspection and notice capabilities** with data collection **via a laptop or tablet possible**.

Functionality includes the ability to perform:

- Health, Food and Tobacco Premises Searches,
- Create new Health, Food, Tobacco, and Pool Premise Inspections,
- Review previous Health, Food, Tobacco and Pool Inspections,
- Create new and review previous Food Samples,
- Create new and review Tobacco Infringements,
- Create new and review Premises Changes.
- Create New, Review and Action Tasks providing reminders to follow up.

The software is highly configurable to suit the various mobile requirements of Local Government needs including other areas such as Building and Planning, or to customise for Septic Tank inspections as an example.



City of Greater Dandenong's field officers have access to historical data already present on their laptop and are able to print inspection reports from the field or bring them back to Head Office for printing and posting out at a later date once synchronised. All printing is customisable to add a Council logo and formatting etc. The next release also allows for signature capture from the field.

Access to the following information is possible:

- Food/Health Act registered premises
- Animal Registration records
- Local Law permits and compliance
- Dangerous Dog premises
- Domestic Animals Business information
- Residential, Disabled and Trader parking permits.

Regulatory Services Manager at the City Of Greater Dandenong, **Mr Peter Shelton says of the system:**

“With Pinforce City Wide fully operational, our officers are able to undertake almost the full range of their functions without having to return to the office. This means customers will get much faster response to the concerns they raise with us and business operators will get immediate, formal notification of any matters they need to address within their operations. Council are also collecting far more extensive and accurate data on the great work being undertaken by our field staff, which will improve our resource management and service delivery across the full range of local government compliance functions. It is also possible that we will be able to adapt this system for other inspection reporting functions such as asset management”.

These recent announcements, along with **DCA's** exciting new vehicle detection product **PinForce Sentinel**, reinforce **DCA's** position as an industry leading provider of software development for the Local Government industry in Australasia. It also indicates **DCA's** continual delivery of new innovation into the industry.

For further enquiries about this solution, please contact **DCA** on the following number **Tel : + 61 3 9320 9000**, or email pinforcesales@data.com.au. Further information can be found at www.pinforce.com.au