



DCA Press Release

NSW Infringements –ELECTRONIC processing!

Database Consultants Australia (DCA) is pleased to announce the first two NSW PinForce clients are successfully using the PinForce technology to issue infringements and transmit them ELECTRONICALLY to IPB for processing.

MELBOURNE, September 15th, 2005 — North Sydney Council and Coffs Harbour City Council have successfully migrated from handwritten infringement notices to DCA's palm sized PDA solution (the first two councils to do so within New South Wales).

These NSW officers are now equipped with state-of-the-art portable lightweight units that offer flexible technology for use in the field. In addition to issuing Parking, Animals and By-Laws infringements, the DCA software modules employed by the two NSW councils include the issue of notices of Warnings, Vehicles of Interest, Parking and Animal Permits. The use of the PinForce technology for the collection of digital evidence in the form of voice recording and photography has also commenced.

“Council is always looking at ways in which we can save money and carry out responsibilities more efficiently. The PinForce system will cut down on administration and simplify any dispute process so effectively that we expect it to save the city's ratepayers up to \$30,000 a year,” said Coffs Harbour Mayor, Councillor Keith Rhoades.

“All the information entered into the PinForce machines by Rangers will be downloaded into a central computer application each time they return to their desks. Previously, the handwritten information they took down had to be re-typed into the system and again at the NSW Infringement Processing Bureau. PinForce will save a huge amount of man-hours in terms of administration as well as cut inputting errors by up to 95%,” said David Brooks, Council's Senior Ranger Coordinator. “We can now also take photographs on the spot of any infringements, which can be added to the electronic information file of each case, for use in the case of a dispute or court case. Similarly, if we're faced with verbal abuse, we can record and store it,” he said.

For the first time, information on verbal warnings given by Rangers will also be centralised. Centralisation of this information means that individuals have less chance of committing repeated breaches of the law.

Within NSW, seven Councils have selected and engaged an electronic infringement provider. In six of these cases, DCA's PinForce solution has been selected as the technology of choice. This includes appointment by the 2nd and 3rd largest Councils within the state.

DCA has been awarded almost every major civic compliance contract tendered in Australasia over the last 36 months. The addition of North Sydney and Coffs Harbour Councils to its client portfolio further secures DCA's PinForce technology as the industry leader. DCA's Civic Compliance client portfolio in Australasia includes The City of Melbourne, Auckland City Council, Brisbane City Council, City of Perth and ACT Ranger Services.

The market is providing clear testament of the superior technology and customer service excellence provided by DCA's PinForce solution.

If you would like to find out more about Coffs Harbour and North Sydney's implementations and solution please contact Daryl Marshall of DCA. (See below for contact details).

About Database Consultants Australia - www.data.com.au/mobile.htm

Database Consultants Australia (DCA) is a data management company with more than 100 staff in Melbourne, Sydney and Thailand. DCA specialise in delivering innovative data management solutions, mobile computing and software solutions. Their clients include Local and State Government as well as national and international companies from the financial services, retail, media, information services, telecommunications, healthcare and technology industries.

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