

## Integrated Mobile Compliance and Inspection solutions



DCA PinForce **City Wide**

## DCA PinForce City Wide



Does your city use a number of manual or partly automated processes that are used in the field for issuing compliance notices or carrying out health, building or planning inspections? **PinForce City Wide** is the answer to combining and streamlining these processes.

Based on DCA's powerful **PinForce** platform, DCA has delivered real innovation with additional modules which are now widely used and accepted within the industry. These include Hot Lists, Permits, Warnings, Vehicles of Interest, Asset Defect Notices, Activity Logs, Voice and Photo Capture, Mark Mode and Valve Stemming. More recently released modules include Duress Alarms, Asset Tracking, capturing GPS data for populating fields and maps and Handheld LPR.

### Flexibility, adaptability and ease of use

Adding to this functionality and innovation, DCA has launched the tablet based **PinForce City Wide** suite of modules. These are fully compatible with existing **PinForce Mobile** and **Manager** applications as add-on and licensed modules specifically designed for a wide range of city compliance management.

Here is an example of how the Health Inspection module can change the compliance process for the better. During the inspection process the Environmental Health Officer (EHO) may perform a number of tasks such as taking food and water samples. With **PinForce City Wide**, the Health Inspection survey will enable the EHO to electronically capture the details of the items to be sampled and tested.

With advancements in Windows 7 handwriting technology the EHO can capture information as quick as hand writing and quicker for sections that use pre-populated screens. Other benefits of the system include automatically calculating configurable scoring systems, synchronizing follow up tasks with Outlook Calendar, linking inspections and samples and allowing for electronic signature controls.

Additional current health modules that might be covered under an EHO's role include health and food premises inspections, food sampling, pool inspections and water sampling, tobacco sales, infringements and premises changes just to name a few.



**PinForce City Wide** has the flexibility to support a wide range of inspection and compliance duties, from commercial kitchens to building sites and almost anything in between.

These modules can be adapted to suit any particular mobile field tasks and functions required by your city.

**PinForce City Wide** offers a clear user interface with a wide range of functions and benefits.

### Reports made easy and comprehensive

**PinForce City Wide** is compatible with many tablets, both rugged and non-rugged. Field officers will be able to print signed reports up to A4 size in the field after completing their inspections or PDF them and send them in real time to a premises owner's e-mail address. They will also be able to load historical inspection information on the tablet to take with them each day and access from the field.

Collected data can be transferred in real time via 3G straight to your city's head office systems such as SAP, ProClaim, Pathway and Authority or downloaded directly to your system on return to base.

### Less paper, more productivity, greener environment

DCA's **PinForce City Wide** frees users from the unproductive paper trail that currently exists to an integrated compliance and enforcement system that is tried, tested and supported by DCA's renowned training and technical support.

Furthermore DCA's other mobile compliance systems, **PinForce Mobile**, **PinForce Sentinel** and **PinForce LPR** for automated vehicle detection, can be integrated with **PinForce City Wide** for a comprehensive, mobile compliance system.

The business case for **PinForce City Wide** is **compelling**. Call us to discover how the **PinForce** system can streamline your city-wide inspection and compliance processes.

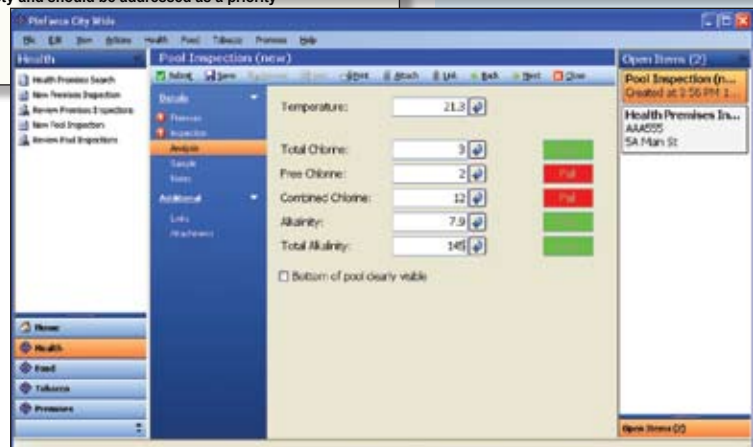
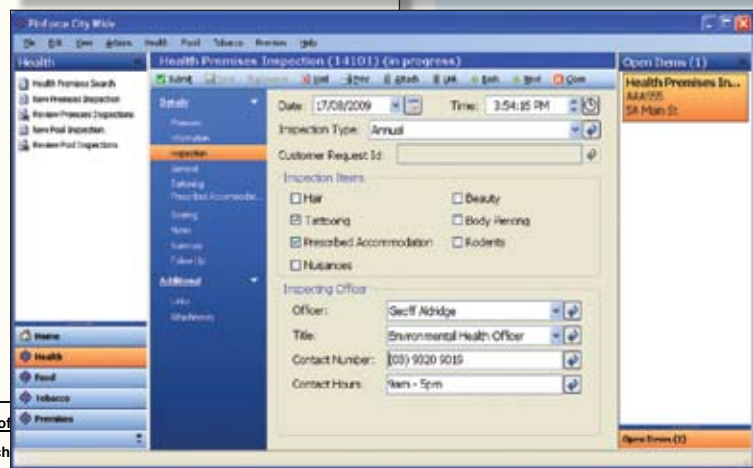
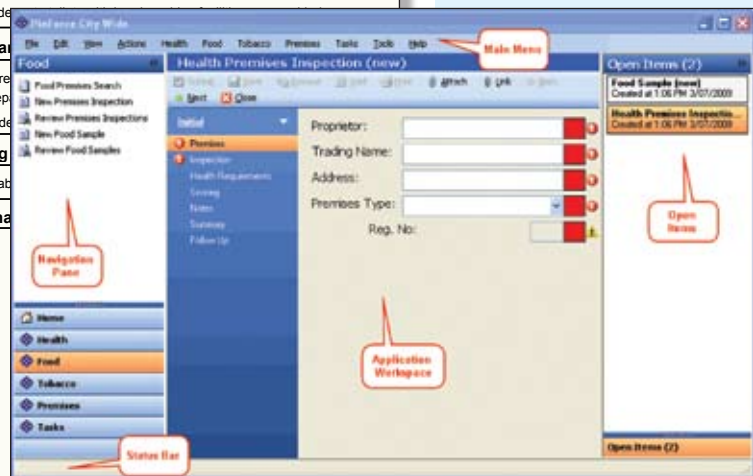
### PinForce City Wide has a range of scalable Compliance Modules available right now

- Health Inspections
- Food Inspections
- Pool Inspections
- Food Sampling
- Task Management
- Tobacco Inspections
- Water Cooling Inspections
- Planning Inspections

Indicate compliance using  or non compliance  NB: Assessment report contains findings from date/time of inspection only

General Requirements	Major	Design and Construction of Food Premises	Major
1. <input type="checkbox"/> Food business has notified details to NSW Food Authority <a href="http://www.foodnotify.nsw.gov.au">www.foodnotify.nsw.gov.au</a>		31. <input type="checkbox"/> Adequate supply of potable water available	
2. <input type="checkbox"/> Food Safety Supervisor is notified and FSS certificate is on the premises		32. <input type="checkbox"/> Premises has appropriate sewage and waste water disposal system	
3. <input type="checkbox"/> No sale of food that is damaged, deteriorated or perished; no use of cracked or dirty eggs		33. <input type="checkbox"/> Premises has adequate storage facilities for garbage and recyclable matter	
<b>Food Handling Controls FSS 3.2.2 cl 5-12</b>	Critical	34. <input type="checkbox"/> Floors are able to be effectively cleaned	
<b>Food Receipt, storage, processing, transportation and display</b>		35. <input type="checkbox"/> Walls and ceilings are sealed and able to be effectively cleaned	
4. <input type="checkbox"/> Contamination prevented, products protected: <i>food receipt, storage and display</i>		36. <input type="checkbox"/> Fixtures, fittings and equipment are able to be effectively cleaned and where necessary sanitised	
5. <input type="checkbox"/> Reputable suppliers are used and names and addresses are available		37. <input type="checkbox"/> Adequate storage facilities are provided (eg chemicals, personal items)	
6. <input type="checkbox"/> Potentially hazardous food (PHF) is under temperature control: <i>receiving, storage, display and transport</i>		38. <input type="checkbox"/> Adequate mechanical ventilation is provided within the premises	
7. <input type="checkbox"/> Storage environment suitable: <i>frozen foods frozen; storeroom not hot, humid or dusty</i>		39. <input type="checkbox"/> Adequate mechanical ventilation is provided within the premises	
8. <input type="checkbox"/> Ingredients are inspected before use; thawed correctly; processed quickly; contamination from raw to cooked food is prevented;			
9. <input type="checkbox"/> Pathogen control is adequate: <i>meat &amp; egg cooking, salad washing</i>		<b>Maintenance</b>	
10. <input type="checkbox"/> PHF prepared in advance or leftovers are chilled quickly in shallow trays		40. <input type="checkbox"/> Premises is maintained in a clean and sanitary condition	
11. <input type="checkbox"/> Reheating of PHF is rapid - oven, stove top or microwave but not bain marie		41. <input type="checkbox"/> Adequate maintenance records are kept	
12. <input type="checkbox"/> Self serve food bar is supervised, has separate utensils and sneeze guard		<b>Labelling</b>	
13. <input type="checkbox"/> Food wraps and containers are food grade will not cause contamination		42. <input type="checkbox"/> Labelling is correct	
14. <input type="checkbox"/> Food for disposal is identified and separated from normal stock		<b>Additional</b>	
<b>Health and Hygiene Requirements FSS 3.2.2 cl 13-18</b>	Minor		
15. <input type="checkbox"/> Food handlers wash and dry hands thoroughly using hand wash facilities			
16. <input type="checkbox"/> Food handlers avoid unnecessary contact with ready to eat food or food contact surfaces by use of utensils, a gloved hand, food wraps, etc			
17. <input type="checkbox"/> Food handlers do not spit or smoke in food handling areas or eat over exposed food or food contact surfaces			
18. <input type="checkbox"/> Food handlers have clean clothing, waterproof covering on bandages			
19. <input type="checkbox"/> Food handlers wash hands before commencing/recommencing work and after: using toilet, coughing, sneezing, smoking, handling raw meat, cleaning etc			
20. <input type="checkbox"/> Symptomatic food handlers do not handle food			
21. <input type="checkbox"/> Hand washing facilities easily accessible and used only for washing of hands, arms and face			
22. <input type="checkbox"/> Hand washing basin has warm running water, single use towels and soap			
<b>Cleaning and Sanitising FSS 3.2.2 cl 19-20</b>	Critical		
23. <input type="checkbox"/> Premises, fixtures, fittings and equipment maintained to an appropriate standard of cleanliness			
24. <input type="checkbox"/> Food contact surfaces, eating and drinking utensils in a clean and sanitary condition/appropriate sanitising method in use			
<b>Miscellaneous FSS 3.2.2 cl 22-23</b>	Major		
25. <input type="checkbox"/> Accurate temperature measuring device readily accessible			
26. <input type="checkbox"/> Single use items protected from contamination and not reused			
<b>Animal and Pests FSS 3.2.2 cl 24</b>	Major		
27. <input type="checkbox"/> Live animals not permitted in areas in which food is handled		<b>Severity of</b>	
28. <input type="checkbox"/> Practical pest exclusion measures used: screens, door seals, baits, etc		<b>Shaded</b>	
29. <input type="checkbox"/> Practical measures to eradicate and prevent harbourage of pests used: housekeeping, stock rotation, pest controller or baiting, trapping, spraying, etc		<b>food safety</b>	
30. <input checked="" type="checkbox"/> No signs of active insect infestation or current rodent activity identified in food premises		<b>and should be addressed as a priority</b>	

Intelligent, easy to use screens that offer unmatched flexibility and adaptability.



A sample of the flexibility in customising reports to suit business needs.

- i) PinForce City Wide's user friendly Interface.
- ii) Populate various fields automatically from corporate systems.
- iii) Various analysis and scoring systems are possible.

## DCA PinForce City Wide

### PinForce City Wide is part of an integrated compliance solution

DCA is the market leader in mobile handheld device enforcement technology, cities large and small, including Australasia's ten largest civil compliance organisations. These organisations represent a combined five million infringements per year totalling over \$500 million revenue.

The DCA **PinForce** suite is the only mature and proven mobile handheld device solution available. Only PinForce continues to offer a range of integrated infringement and compliance systems to meet the evolving needs of cities.

### PinForce Mobile

**PinForce Mobile** is the cornerstone of our mobile compliance technology. Using state of the art handheld mobile devices, **PinForce Mobile** has freed Field Officers from the old cumbersome, time consuming equipment or handwriting to flexible, lightweight units that have multiple compliance applications.

**PinForce Manager** software is included which offers valuable and secure reporting, collation, search and audit trails. Activity and management reports are available in a wide range of formats to enable a wide range of data to be analysed and assessed providing an invaluable tool to assist in planning and managing your compliance issues.

### PinForce Sentinel



**PinForce Sentinel** is the world's most advanced Vehicle Detection System available. **Sentinel** delivers cities with an extraordinarily useful management and compliance system, from the parking bay to the planning office.

**Sentinel** uses embedded parking bay sensors that detect the presence and movement of vehicles to and from that bay. The sensor alerts the Officer to offending vehicles and pre-populates **PinForce Mobile** fields to enable an infringement or warning to be issued. No chalking, just accurate information, seamless integration and improved compliance.

**Sentinel** also offers cities a unique opportunity to improve parking compliance and gain greater knowledge of their parking assets through **Sentinel's** advanced reporting tool. **Sentinel Reports** is the parking monitoring reporting package that allows cities to analyse actual parking events; occupancy, turnover and violations, via a range of easy to read formats. **Sentinel Reports** will become a key tool for cities and Traffic Engineers adopting **Sentinel** in their planning and parking policy development.

### PinForce LPR

As part of the growing **PinForce** offering, DCA is proud to offer a state-of-the-art mobile License Plate Recognition (LPR) system called **PinForce LPR**. Mobile LPR systems offer the industry a wide range of benefits, especially those with small pockets of high parking problem areas across large geographies.

As mentioned, the key strength of the **PinForce** suite of products is in the integration between all the systems. **PinForce City Wide, Mobile, Sentinel** and **LPR** all integrate with **PinForce Manager**, providing a seamless system.



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